Cookie Policy – Listening Beyond Words

1. Introduction

This Cookie Policy explains how Listening Beyond Words uses cookies and similar technologies on our website and digital tools.

We aim to be transparent, simple, and clear about what information is collected and how it is used.

By continuing to use our website, you agree to the use of cookies as described in this policy.

2. What Are Cookies?

Cookies are small text files stored on your device when you visit a website.

They help websites function properly, remember your preferences, and understand how visitors use the site.

Cookies cannot be used to identify you personally.

3. Types of Cookies We Use

A. Essential Cookies

These cookies are necessary for the website to function.

They allow you to:

- Navigate pages
- Use secure areas
- Access your account
- Load digital tools correctly

You cannot disable essential cookies, as the site would not work without them.

B. Performance & Analytics Cookies

These cookies help us understand how visitors use our website, such as:

- Which pages are visited
- How long users stay
- Whether any errors occur

We use this information to improve our website and user experience.

Analytics cookies do not collect personal information.

C. Functional Cookies

These cookies remember your preferences, such as:

- Language settings
- Display options
- Accessibility choices

They help make your experience smoother and more personalised.

D. Local Storage (Used in Digital Tools)

Our online card-sorting activities use local browser storage, not cookies, to:

- Save your temporary selections
- Allow larger image versions to load
- Support audio features
- Keep the tool running smoothly

Important:

- We do not store or access any information you enter
- Data stays on your device only
- Nothing is sent to our servers

This supports privacy and accessibility.

4. Third-Party Cookies

Some third-party services may place cookies on your device, such as:

- Website hosting platforms
- Payment processors

- Embedded media (e.g., videos)
- Analytics tools

These providers have their own cookie policies, which we recommend reviewing.

5. Managing Cookies

You can control or delete cookies through your browser settings.

Most browsers allow you to:

- Block cookies
- Delete existing cookies
- Receive alerts before cookies are stored

Please note: Disabling cookies may affect how our website and digital tools function.

6. Changes to This Policy

We may update this Cookie Policy occasionally to reflect changes in our website or legal requirements.

The latest version will always be available on this page.

7. Contact Us

If you have any questions about cookies or how we use them, please contact:

Listening Beyond Words
info@listeningbeyondwords.co.uk

We aim to respond within 2–3 working days.